



**HANG SENG INDEXES**

恒 生 指 數

PRESS RELEASE

24 January 2010

### **STATEMENT ON THE CAUSE OF DISSEMINATION INTERRUPTION**

Hang Seng Indexes Company Limited (“Hang Seng Indexes”) today announced the results of its investigation into the cause of the service interruption at market opening last Friday (22 January 2010).

The interruption was traced to a rare arrival sequence of information from the market data feed that triggered an unexpected condition. Hang Seng Indexes has confirmed this as the cause of the incident after simulating the same scenario in a test environment.

All necessary changes have been made to rectify this problem. Hang Seng Indexes has carried out comprehensive testing – including recreating the same conditions that led to Friday’s interruption of service – without any issue. On Saturday (23 January 2010), Hang Seng Indexes participated in the Hong Kong Stock Exchange’s market rehearsal, which was successfully completed.

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